

**BACCALAURÉATS PROFESSIONNELS  
SECTIONS EUROPÉENNES  
SESSION 2018  
MÉTIER DU TERTIAIRE**

Épreuve orale spécifique de langue vivante : ANGLAIS

**Partie A – 10 minutes**

(à partir du sujet ci-dessous)

**Partie B – 10 minutes**

(Travaux, activités effectués dans l'année terminale, dans la discipline non linguistique et ouverture européenne)

**Préparation : 20 minutes**

**Durée de l'épreuve : 20 minutes**

**SUJET N°1 : BOOKING A ROOM AT BACKPACKERS**

**Mise en situation :**

Vous êtes stagiaire à l'auberge de jeunesse BACKPACKERS de Londres.

Vous recevez aujourd'hui un groupe de 6 jeunes Britanniques (4 garçons, 2 filles), qui souhaitent réserver 4 nuits à l'auberge.

Vous répondez à une série de questions concernant les différents équipements, services... que propose l'auberge en vous aidant des documents fournis en annexes et complétez le formulaire de réservation (pour votre tuteur).

**YOUR TASKS :**

- You have to answer the different questions the British people will ask you concerning the youth hostel facilities and accommodation.
- Fill in the booking form.
- Be ready to answer any further questions they may ask you.

## Annexe 1 : Auberge Backpackers et tarifs



### Latest Nightly Rates (1)

Room Type	April to September	October to March
Single	from £23	from £21
Twin (Bunk Bed)	from £16 per person	from £13 per person
Double	from £16 per person	from £13 per person
4 Bed Dorm	from £14	from £11
6 Bed Dorm	from £13	from £11
12 Bed Dorm (Female)	from £11	from £9
15 Bed Dorm	from £11	from £9

The rates include all taxes, linen and a smile.

(1) The given prices are per person per night

## Annexe 2 : Équipements et services



### Secure Keyless Door Entry System

For your security we have keyless code door entry systems throughout our hostel.



### Free Literature for Sightseeing

All the information you need to tour the United Kingdom. We keep up to date information for all travelling/tourist related activities you may wish to pursue.



### Games Room

We also have a games room, with a pool table, dart board, and a home-made backgammon board.



### Lockers

Lockers are available to use during your stay and luggage room to leave your bags for the day of your check out.



### Free Linen & Blankets



### FREE Internet Access

High Speed Internet Access. Free at all times.



### TV Lounge

You can relax and watch Britain's finest TV channels, as well as Satellite channels. A collection of magazines, books, newspapers and board games can be found in the TV lounge for everyone's use.



### Modern and Clean Bathrooms

Showers, toilets and washbasins with mirrors can all be found in the upstairs toilets. There is also guaranteed hot water 24 hours a day.



### Calling Cards

We have a variety of low cost calling cards, that can be purchased from reception



### In House Travel & Accommodation Desk

If you are looking to travel on from London, our staff will be more than happy to assist you booking your train, flight or coach tickets.

Also if you are looking to base yourself in London on a permanent basis, we have a in-house residential lettings officer, who covers the surrounding areas for renting flats and houses.



### Cooking

Space is provided for you to store both refrigerated and dry foods. A variety of places to eat out can be found in easy walking distance including Italian, Chinese and Japanese restaurants as well as Kebab houses, Pizza parlours and a Malaysian / Chinese takeaway.



### Laundry Room

We have a laundry room in the hostel, with a washing and drying facilities, and soap can be purchased from reception.



### Printing, Faxing and Copying Machine facilities

**Annexe 3 : Formulaire à compléter**



**BOOKING FORM**

Name of the company: .....

**Customers**

Surname: ..... First name: .....

Nationality: .....

Address: .....

Phone: .....

Email: .....

Arrival Date: ..... Departure date: .....

Group: Yes  No

Number of people: .....

Adults: ..... Male  x ..... Female  x .....

Children (5 – 17) ..... Under 5: .....

Disabled people : Yes :  No :

Number: .....

Estimate: